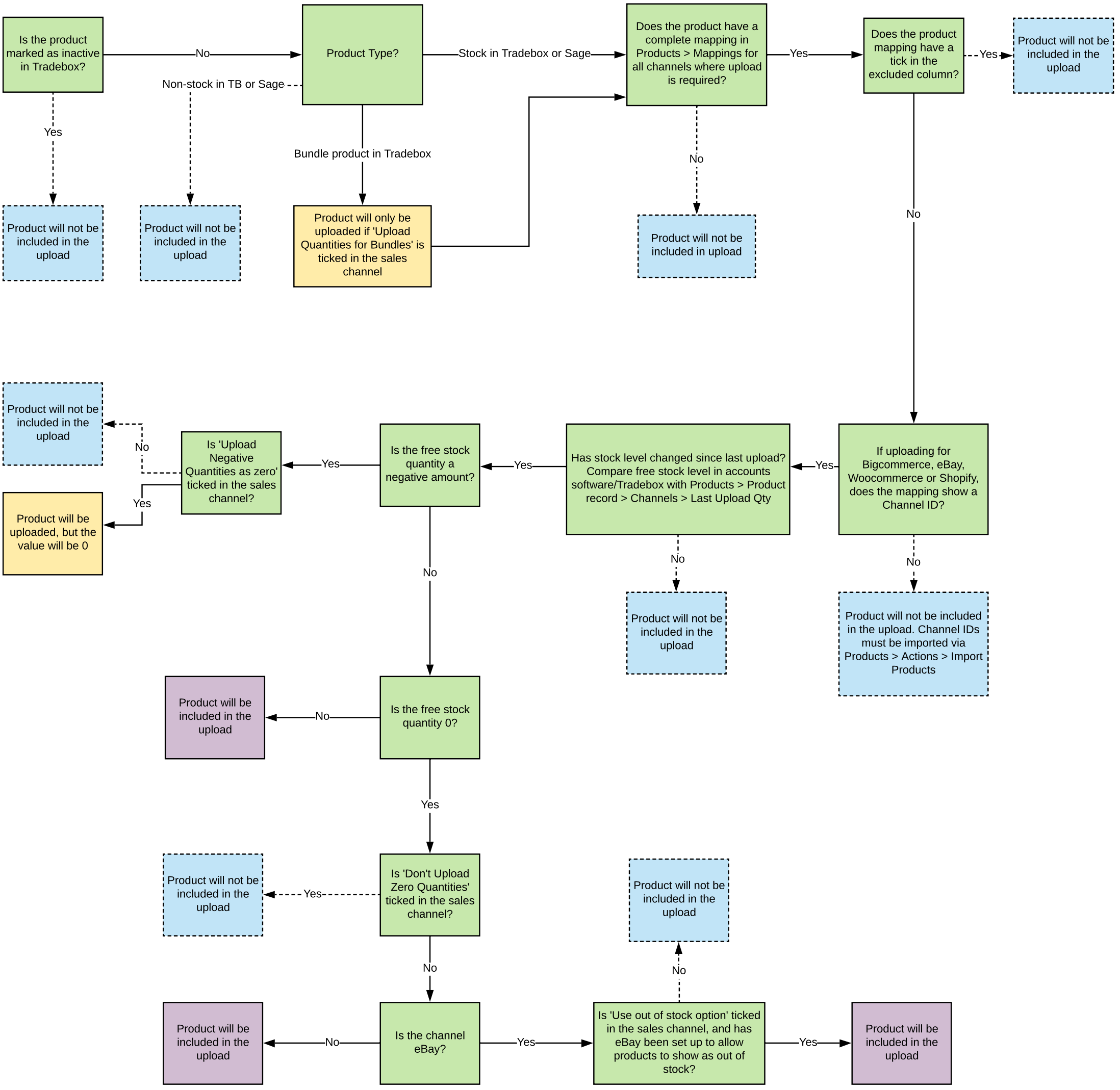
Is the product marked as inactive in Tradebox?
No
Yes
Product will not be included in the upload
Product Type?
Non-stock in TB or Sage
Product will not be included in the upload
Bundle product in Tradebox
Product will only be uploaded if 'Upload Quantities for Bundles' is ticked in the sales channel
Stock in Tradebox or Sage
Does the product have a complete mapping in Products > Mappings for all channels where upload is required?
No
Product will not be included in upload
Yes
Does the product mapping have a tick in the excluded column?
Yes
Product will not be included in the upload
No
If uploading for Bigcommerce, eBay, Woocommerce or Shopify, does the mapping show a Channel ID?
No
Product will not be included in the upload. Channel IDs must be imported via Products > Actions > Import Products
Yes
Has stock level changed since last upload? Compare free stock level in accounts software/Tradebox with Products > Product record > Channels > Last Upload Qty
No
Product will not be included in the upload
Yes
Is the free stock quantity a negative amount?
Yes
Is 'Upload Negative Quantities as zero' ticked in the sales channel?
No
Product will not be included in the upload
Yes
Product will be uploaded, but the value will be 0
No
Is the free stock quantity 0?
No
Product will be included in the upload
Yes
Is 'Don't Upload Zero Quantities' ticked in the sales channel?
Yes
Product will not be included in the upload
No
Is the channel eBay?
No
Product will be included in the upload
Yes
Is 'Use out of stock option' ticked in the sales channel, and has eBay been set up to allow products to show as out of stock?
No
Product will not be included in the upload
Yes
Product will be included in the upload