



In Products > Mapping, does it show a figure other than 0 in the Fixed Quantity column?

Fixed Quantity will be used

Configuration > Stock Control > Is Maximum Upload Quantity set to a value other than zero?

Does the free stock level in your accounts software/Tradebox exceed the Maximum Upload Quantity?

Global Maximum Upload Quantity will be used

In Products > Mapping, does it show a figure other than 0 in the Maximum Upload Quantity?

Does the free stock level in your accounts software/Tradebox exceed the Maximum Upload Quantity?

Product-specific Maximum Upload Quantity will be used

In Configuration > Stock Control is Apply Quantity Multiplier to Upload ticked?

In Products > Mapping, does the mapping for the product have a quantity multiplier other than 1?

Free stock level from Tradebox/Accounts Software will be divided by the quantity multiplier

Are you using Sage stock control, and is the product set up as a Bill of Materials?

Is 'For Sage BOM Use Quantity to make up' ticked in the sales channel details?

The quantity available to make up will be calculated from the component parts of the product in Sage and used for upload

Is the free stock negative in Tradebox/your accounts software?

Is 'Upload Negative Quantities as Zero' ticked in the sales channel details?

If the channel is not eBay, Tradebox will upload a value of 0 for this product.

Tradebox will not upload a stock level for this product at all unless the 'Use out of stock option' box in the sales channel is ticked and your eBay account has been set up to allow out of stock products.

Tradebox will not upload a stock level for this product

Is the free stock level in Tradebox/your accounts software 0, and is the sales channel eBay?

Tradebox will not upload a stock level for this product at all unless the 'Use out of stock option' box in the sales channel is ticked and your eBay account has been set up to allow out of stock products.

True free stock quantity will be used.